

911



Make the Right Call

Approximately half of all 911 calls are non-emergencies.

Every non-emergency call ties up resources that could be helping someone in a life-threatening situation.

Residents are encouraged to call 911 only in an emergency, and to seek other health care services for less urgent needs.

Our emergency services operate 24/7, and they need your help to stay available for real emergencies!

Emergency (Call 911)

- Life-threatening medical emergencies
- Serious accidents with injuries
- Crimes in progress
- Fire emergencies
- Immediate danger to person or property

Non-Emergency

- Urgent but non-emergency medical concerns
- Minor traffic accidents without injuries
- Noise complaints
- Bylaw violations
- General police inquiries

Urgent Care Medical Services

Urgent care provides fast treatment for non-life-threatening illnesses or injuries that need prompt attention. It's a convenient option when you can't wait for a doctor's appointment but don't need the ER. Local urgent and non-urgent care options below. If you're ever unsure, call 911.

Non-Emergency Medical inquiries

For free non-urgent healthcare advice call **811** or visit **health811.ontario.ca** to access the online chat.

Willetts Urgent Care Centre 238 Grand River Street North, Paris

The Willett Urgent Care Centre is an acute care facility staffed by doctors and nurses to provide rapid and expert care for non-emergent conditions.

Hours: Monday - Friday, 9 am to 9 pm and Saturday - Sunday, 10 am to 6 pm.

Walk-In Medical Clinics

Medical clinics for walk-in or same-day non-urgent care, are available throughout Brant-Brantford. To view a list of locations visit **brant.ca/walkinclinics**.

For additional non-medical resources, please visit the County of Brant and City of Brantford websites.